



## CASE STUDY

# 30 DAYS TO SEAMLESS INTEGRATION

Acra Lending's LOS Integration Story



*“From my experience, I expected integration to be the hard part. I was expecting months of complexity. But GoDocs provided resources on their end, took on the mapping work, and it was just remarkably smooth. Thirty days, max. Our IT team was stretched, so GoDocs brought resources and owned the heavy lifting.”*

-- Andre Wycoff

Senior Director of Operations, Acra Lending



## SOLUTION: GODOCS OWNED THE HARD PARTS

Most vendors would have asked Acra's IT team to shoulder the integration work. Instead, here's how GoDocs showed up for each of Acra's teams:

**Compliance & Legal Team:** GoDocs' legal team crafted custom language on demand and maintained a relationship well beyond launch.

**Document Prep Team:** GoDocs trained Acra's staff and stayed engaged through all staff transitions.

**IT Team:** GoDocs' development team took full ownership of data mapping, removing the burden entirely from Acra's IT.

**Operations:** The integration deployed in the background while daily lending operations continued without interruption.

## OPPORTUNITY

Hired to improve operational efficiency, Andre identified early on that a **deeper GoDocs integration** could automate manual loan data transfer and **support higher commercial loan volume**. The challenge: his IT team was already stretched thin.

The JSON integration promised to:

- Remove manual steps from the document workflow, **accelerating delivery to borrowers**
- Eliminate redundant data re-entry and the errors that come with it
- **Scale operations** without increasing team size

For any of that to matter, implementation had to go smoothly. Based on what most vendors deliver, Andre had every reason to expect otherwise.

## JSON INTEGRATION RESULTS

**30 day**  
Integration

**98%**  
Faster doc orders

**0**  
Disruptions

## HOW THE INTEGRATION ENHANCED OPERATIONS WHILE MAINTAINING FULL COMPLIANCE

The results went beyond speed. With data flowing directly from LOS to GoDocs, manual keying errors were eliminated through consistent, automated data transfer. Acra's team scaled loan volume without adding headcount, and the integration deployed entirely in the background, no disruption to daily lending operations.



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